THE 911 CALL EXPLAINED



Residents in rural Southern Alberta have **fragmented** fire and ambulance dispatch which results in an uncoordinated emergency response that risks lives.



HERE IS WHAT HAPPENS TODAY UNDER THE CURRENT BROKEN SYSTEM:

911 CALL Answered By Foothills

AN AMBULANCE IS REQUIRED 911 CALL TRANSFERRED TO AHS 30 sec. transfer time

THE AMBULANCE IS DISPATCHED BY AHS NEED FOR FIRE MEDICAL RESPONSE DETERMINED THE CALL INFO
IS SENT BACK TO
FOOTHILLS
3.5 min. or more
delay

CALL INFO ENTERED IN FOOTHILLS SYSTEM FIRE MEDICAL RESPONSE DISPATCHED 5 min; or more to

NEEDED e.g. STARS, RCMP, Wardens, etc.

OTHER RESOURCES

DISPATCHED AS

HERE IS THE SOLUTION:





WHEN SOMEONE CALLS 911 WE NEED...

a single point 911 call answer with fire and EMS dispatched together from the same centre

Return rural dispatch to Foothills Regional 911 Commission

